



PROVIDER INFORMATION PACKET

A genetic counseling partner for your patients.

Board-certified genetic counseling by telehealth, with fast access, no waitlists, and a collaborative approach that keeps you informed every step of the way.

Three ways to work with us

- 1 Refer a patient** PAGE 2
Full genetic counseling for your patient. You receive a clinical report, genetic test results, and surveillance and management recommendations.
- 2 Ask a genetics question** PAGE 3
Send a question about a patient's results, family history, or which test to order, and get written guidance within 2 business days. No patient appointment needed.
- 3 Support your practice** PAGE 4
Workshops, clinic materials, and genetics workflows built for your team.

At a glance

ACCESS

Seen within 1–2 weeks, no waitlist

FORMAT

Telehealth by video or phone, from anywhere

AFTER THE VISIT

Full clinical report sent to you

BILLING

Direct patient pay or institution billing

Genetic counseling your patients can actually access

Patients can wait months or years for a genetics appointment through hospital systems. We see most patients within 1–2 weeks by telehealth, with no strict referral criteria, and send you a full clinical report after the visit.

REASONS TO REFER INCLUDE

- Personal or family history of cancer
- Inherited heart conditions
- Hypermobility and connective tissue
- Unclear genetic test results
- At-home DNA results
- Pharmacogenomic testing
- Carrier screening and family planning
- A known genetic condition in the family

HOW TO REFER

Fax a referral to 208–252–7511

Include patient name, date of birth, contact information, and reason for referral.

Patients can also book directly at empowergeneticshealth.com. No referral is required.

WHAT HAPPENS AFTER YOU REFER

- 1 We contact your patient**
We reach out to schedule. Most patients are seen within 1–2 weeks.
- 2 Counseling session**
We review personal and family history, assess risk, and help choose and coordinate the right genetic test when testing is appropriate.
- 3 Results and follow-up**
We explain results in the context of the patient's medical and family history and discuss recommended management and surveillance. We also cover what results could mean for family members and their testing options. A follow-up visit is included.
- 4 Report back to you**
You receive a clinical report, genetic test results, and surveillance and management recommendations.

Expert genetics guidance, without a full referral

Your patients bring you genetic test results, family history questions, and at-home DNA reports. Not every question needs a full genetics referral. Send us the case and get written guidance from a genetic counselor. Your patient doesn't need an appointment.

HOW IT WORKS

1

Send your question

Submit the case with relevant history, results, and your question.

2

We review the case

A genetic counselor sends a written response within 2 business days.

3

Decide the next step

Order the right test, interpret a result, or refer for full counseling.

CONSULTS CAN HELP WITH

- Interpreting genetic test results
- Variants of uncertain significance
- At-home DNA results
- Choosing the right test and lab
- Hereditary cancer or heart risk
- Connective tissue concerns
- Pharmacogenomic results
- Carrier screening and preconception

PRICING

Single consult

One patient, one question

\$95

Provider membership

4 consults per month, then
\$75 each

\$249
per month

Higher-volume practice? Ask about a custom plan.

Submit a consult or set up a membership

Email info@empowergeneticshealth.com or call 208-477-1323.

Provider consults support, and do not replace, the treating clinician's independent clinical judgment. Empower Genetics does not diagnose or treat the patient through this service. If a case would benefit from direct genetic counseling, we will recommend a referral.

Bring genetics into your practice

Workshops and training

Interactive sessions on identifying patients for testing, ordering tests, and interpreting results.

Clinic materials

Provider reference sheets, patient handouts, and quick guides for clinic use.

Programs and workflows

Genetic testing workflows, clinical protocols, consent and intake forms, and patient education materials. We can also review an existing program.

Projects are quoted individually after a free 30-minute call.

COST AND BILLING FOR REFERRED PATIENTS

\$350

Complete Genetics Package

Follow-up visit included

\$225

Results Review

For patients with results

\$125

Family variant counseling

For relatives of patients

Direct patient pay or institution billing. Contact us to set up institution billing. HSA and FSA accepted, superbills provided, and payment plans available. We do not bill insurance. Genetic testing is billed separately by the laboratory.

YOUR GENETIC COUNSELOR

Jordan Rausch, MS, CGC

Jordan is a board-certified genetic counselor with an MS in genetic counseling from Boise State University. Raised in rural Idaho, she built Empower Genetics so patients can reach genetics care wherever they live.

PHONE

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WEBSITE

empowergeneticshealth.com